



SOC Application

MH QIP 2/15/2021

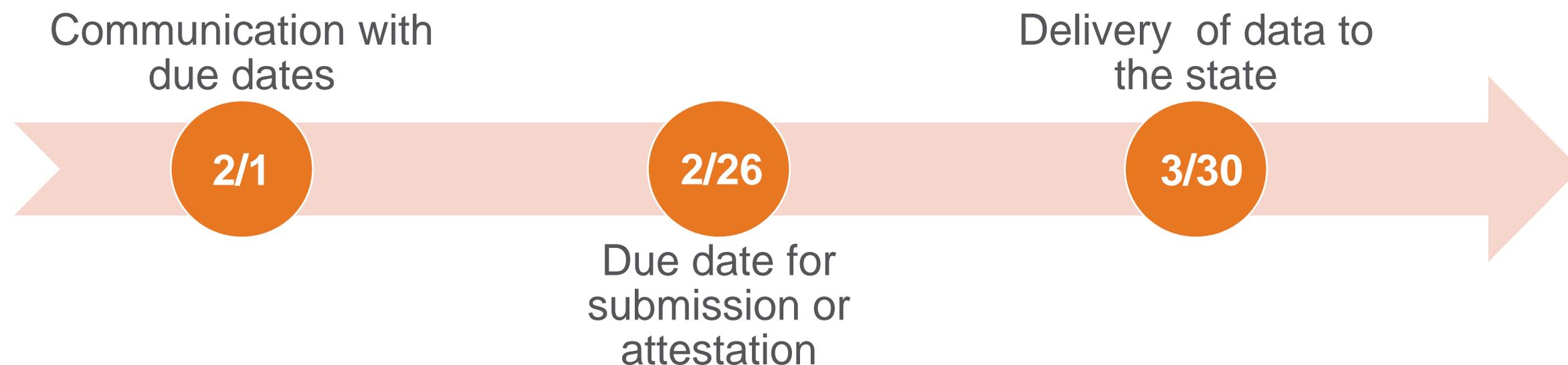
Jane Maldonado



www.optumsandiego.com



NACT Timeline for 4/1 due date



Registration



OptumSanDiego.com



Create One Healthcare ID

One Healthcare ID securely manages your account so that you can use one One Healthcare ID and password to sign in to all integrated applications.

Already have One Healthcare ID? Sign in now

Profile Information

First name

Last name

Year of birth ?

Sign In Information

Your email address

Create One Healthcare ID ?

Your One Healthcare ID must have:

- 6 to 50 characters
- At least one letter
- No spaces
- No letters with accents
- None of these Symbols: % + * & [\] ^ ' { } < > # . / : () : * = ~

Create password ?

Your password must have:

- Between 8 and 100 characters
- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- No spaces and no & symbol

Type password again ?

You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

Registration, pt. 2



Registration | Optum San Diego

The new Optum San Diego network portal is an enhanced gateway to content and resources unique to multiple categories of Behavioral Health services. Please choose a role or roles for the network portal you wish to access. If you are unsure please consult with your supervisor or contact the Optum Support Desk at 1-800-834-3792. By registering in the Optum San Diego network portal, you attest that you are legally authorized to access this information.

Choose User Role(s)

MH Organizational Provider User SUD Provider User FFS Provider User TERM Provider User

NPI Number

Mental Health Organizational Providers Registration

The password protected area of the website is reserved for County employees and Organizational Providers who have access to CCBH (formerly Anasazi), the County's electronic health record. Only requests from an individual who is a County employee or an Organizational Provider will be approved.

* indicates a required field

CCBH (Staff) ID Number*

MH Org Phone Number*

Legal Entity

Program Name*

Supervisor*

Supervisor Phone*

Program Mgr

Program Mgr Phone

Add SOC Access

MH Org Verification Code

Please leave blank. Currently for Optum use only.

Register



Logoff | Welcome | Site Map

[Home](#) [BHS Provider Resources](#) [Access & Crisis Line](#) [Community Resources](#) [About Us](#) [Secure Documents](#) [Consumers & Families](#)

[Home](#) > [Secure Documents](#) > [Welcome](#)

Welcome

You have reached the new Optum San Diego network portal for County of San Diego Behavioral Health Service providers. The access that you have been approved for shows below. If you have any questions, please contact the Optum Support Desk at 800-834-3792 or email at sdhelpdesk@optum.com.

MH Org Provider User

The Mental Health Organizational network portal provides access to CCBH forms, training resources and monthly reports. The portal also provides organizations access to review their information to ensure it is accurate to comply with State and Federal regulations.





Personal Info



Personal Info

Secure Documents

- Organizational Provider Secure Documents
- CCBH Secure Documents
- Network Adequacy Certification Tool (NACT)

SOC – Personal Info



Test Program Manage

Personal Info | MH Sites | Manage MH Sites

Basic Info

Last Name: Program Manager
First Name: Test
SSN: (Not in System)
NPI Number Type 1: 1407191018
Gender: Female
Professional Email: testProfessional@testemail.co
Private Email: testPrivate@testemail.com
Hours of Cultural Competence Training Completed in Last Year: 4

Professional Info

Areas of Expertise

- Child/Adolescent
- Adult
- Geriatric
- Substance Abuse

Hospital Affiliations

- Alvarado
- Aurora
- Bayview
- Mercy Scripps
- Palomar
- Paradise Valley
- Promise
- Rady Children's
- SDCPH
- Sharp Grossmont
- Sharp Mesa Vista
- Tri-City
- UCSD

Specialized Age Groups

- Infant 0-2
- Preschool 3-5
- Children 6-12
- Adolescents 13-17
- Transitional Youth 18-22
- Adults 23-59
- Older Adults 60+

Provider Practice Focus

- Adjustment Disorders
- Anxiety Disorders
- Bi-polar Disorders
- Delirium, Dementia, and Amnesic and other Cognitive Disorders
- Depressive Disorders
- Disorders Usually First Diagnosed in Infancy, Childhood, or Adolescence
- Dissociative Disorders
- Eating Disorders
- Factitious Disorders
- Impulse-Control Disorders Not Otherwise Elsewhere Categorized
- Mental Disorders Due to a General Medical Condition Not Elsewhere Categorized
- Mood Disorders
- Personality Disorders
- Schizophrenia and Other Psychotic Disorders
- Sexual and Gender Identity Disorders
- Sleep Disorders
- Somatoform Disorders
- Substance-Related Disorders

Licensure

Academic Degree: Bachelor
Academic Degree Description: Marriage Family Therapist
California Practitioner License #: 94907
DEA Number: (Not in System)
Licensure/Credentials: Licensed Marriage and Family Therapist
Licensing Entity: BBS
Board Certified Psychiatrist:
Type of Board Certification: License
Certifying Entity:

Language Capacity

Arabic	N/A
Armenian	N/A
Cambodian	N/A
Cantonese	N/A
English	Fluent
Farsi	N/A
Hmong	N/A
Korean	N/A
Mandarin	N/A
Other Chinese	N/A
Russian	N/A
Spanish	N/A
Tagalog	N/A
Vietnamese	N/A
American Sign Language	N/A

Save and Attest | Reset

SOC – MH Sites



Test Program Manager ▾

Personal Info | **MH Sites** | Manage MH Sites

6865 - SAY CENTRAL FSP MHSA

Treatment Location Address

Legal Entity Name SAY San Diego
CCBH Unit ID 6860
Unit Name SAY MARSHALL
CCBH Subunit ID 6865
Subunit Name SAY CENTRAL FSP MHSA
Network Mental Health (MH)
Treatment Location Address 4275 EL CAJON BLVD STE 101
SAN DIEGO, CA 92105-1293

Site-specific Email *

Service Status

Service Types

- Case Management
- Crisis Intervention
- Intensive Care Coordination
- Intensive Home Based Services
- Medication Support
- Mental Health Services
- Short Term Residential Therapeutic Programs

Medi-Cal Age Groups and Hours

Hours per Week

0-20 *

21+ *

More Service Options

Telehealth Services *

Distance Provider Travels to Field Based Services

Medi-Cal Clients

Max * **Current ***

Field-Based Services

Org Name	Address		
Test School	123 School street San Diego		

SOC – Manage MH Sites



Personal Info MH Sites **Manage MH Sites**

6885 - SAY CENTRAL FSP MHSA

Subunit Information

- Legal Entity: SAY San Diego
- CCBH Unit ID: 6880
- Unit Name: SAY MARSHALL
- CCBH Subunit ID: 6885
- Subunit Name: SAY CENTRAL FSP MHSA
- NPI Number Type 2: 1790933984
- Provider Number: 37K2
- DEA Number:
- Urgent Wait Time (Hrs) *: 0.0
- Non-Urgent Wait Time (Bus. Days) *: 1.0
- Accepting New Referrals *: Yes
- Profit Status *: 501(c)(3) Non-profit
- Facility Type *: Individuals or Groups (of

Age Groups and Hours of Operation

- Age Group: All Ages
- Hours per Week *: 40

Provider Types

- Associate Clinical Social Worker
- Marriage and Family Therapists
- Other Qualified Providers

Service Types

- Case Management
- Intensive Care Coordination
- Intensive Home Based Services
- Mental Health Services
- Crisis Intervention

Treatment Location Information

- Treatment Location Name: SAY CENTRAL FSP MHSA
- Street: 4275 EL CAJON BLVD STE 101
- City: SAN DIEGO
- State: CA
- Zip Code: 92105-1293
- County: San Diego
- Public Phone #: 619-555-5555
- Private Phone #: 858-555-5555
- Fax #: 760-555-5555
- Public email *: Professional@test.com
- Private email *: Private@test.com
- Website: ProgramWebsite.com
- Distance to Closest Public Transportation: Less than .25 miles

Other Options

- ADA Compliant for Physical Plant:
- TDD/TTY Equipment Available:
- Telehealth Services Status *: No Telehealth Services
- Teaching Facility:

Medi-Cal Clients

- Maximum *: 100
- Current *: 50

Medi-Cal Certification Info

- Certification Effective Date: 7/1/2020
- Certification Expiration Date: 6/30/2021

Language Capacity

Arabic	N/A
Armenian	N/A
Cambodian	N/A
Cantonese	N/A
English	Fluent
Farsi	N/A
Hmong	N/A
Korean	N/A
Mandarin	N/A
Other Chinese	N/A
Russian	N/A
Spanish	Fluent

Work Schedule

Day of Week	Open	Close	
MON	9:00 AM	5:00 PM	
TUE	9:00 AM	5:00 PM	
THU	9:00 AM	5:00 PM	
FRI	9:00 AM	5:00 PM	

[Insert New](#)

SOC – Manage MH Sites



Language Capacity

Arabic	N/A
Armenian	N/A
Cambodian	N/A
Cantonese	N/A
English	Fluent
Farsi	N/A
Hmong	N/A
Korean	N/A
Mandarin	N/A
Other Chinese	N/A
Russian	N/A
Spanish	Fluent
Tagalog	N/A
Vietnamese	N/A
American Sign Language	N/A

Other Language Services Available

Interpreters Unlimited

Work Schedule

Day of Week	Open	Close	
MON	9:00 AM	5:00 PM	
TUE	9:00 AM	5:00 PM	
THU	9:00 AM	5:00 PM	
FRI	9:00 AM	5:00 PM	

[Insert New](#)

Providers

Name	Login	Site	
Test Program Manager	12/08	11/06	
Test Provider	12/08	11/12	
Victoria Castillo			

[Save and Attest](#) [Reset](#)

Next Steps

How to prepare for the NACT submission

Access Registration

- Encourage registration for access to the SOC application
 - Program managers to register
 - Support providers to register
 - PMs can follow up with providers using the Provider
- Group/Individual instruction and trainings available through the Support Desk
- PMs and providers should plan or schedule to regularly update their information

Submit all NACT information via SOC application

- No Excel NACTs!
- If program staff not are not yet registered, the program will be provided an Excel file to validate and return

Checklists



Manager



- 1. Register for www.optumsandiego.com
- 2. Create a One Healthcare ID
- 3. Enter Profile Information and Sign in Information
- 4. Wait to receive your approval email from Optum San Diego
- 5. On initial launch of the website log in to view the SOC Application link
- 6. Click on the “SOC Link” to be redirected to your own custom profile
- 7. Click on “Personal Info”, review and update the information then click Save and Attest
- 8. Click on “MH Sites”, review and update the information, then click Save and Attest
- 9. Click on “Manage MH Sites”, review and update the information, then click Save and Attest
- 9a. Review the “Providers” Grid for accuracy. Communicate with any providers found to have incomplete profiles upon review
- 10. Repeat steps 8 – 9a for all Sites listed
- 11. Review “Providers” checklist for responsibilities to follow

Provider



- 1. Register for www.optumsandiego.com
- 2. Create a One Healthcare ID
- 3. Enter Profile Information and Sign in Information
- 4. Wait to receive your approval email from Optum San Diego
- 5. On initial launch of the website log in to View SOC Application Link
- 6. Click on the “SOC Link” to be redirected to your own custom profile
- 7. Click on “Personal Info”, review and update the information then Click Save and Attest
- 8. Click on “MH Sites”, review and update the information, then click Save and Attest
- 9. Repeat step 8 for all Sites listed



QUESTIONS?

OptumSanDiego.com

For questions, please call or e-mail

Optum Support Desk:

1-800-834-3792

sdhelpdesk@optum.com

Thank You!