SOC Application

MH QIP 2/15/2021
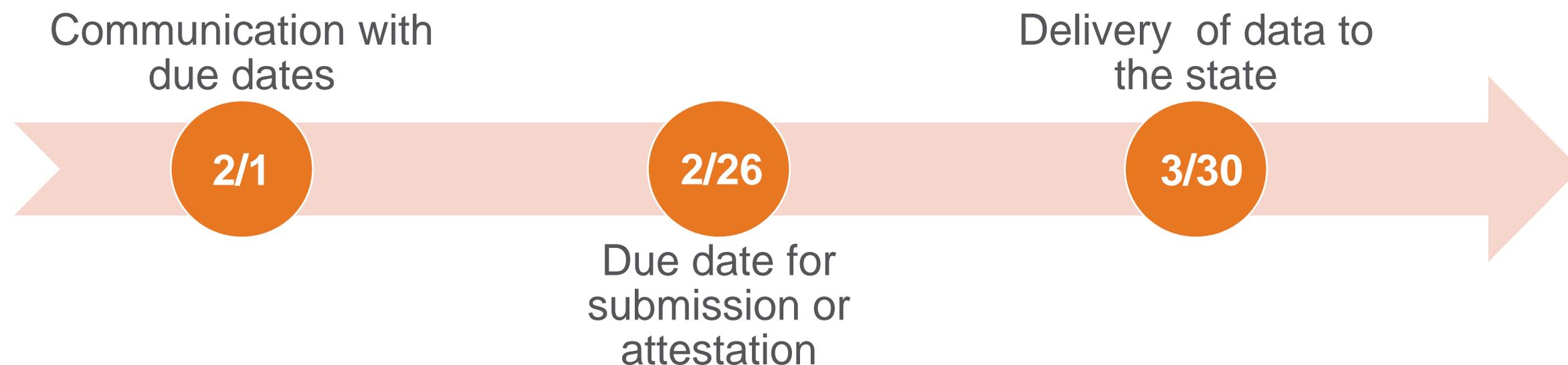
Jane Maldonado

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NACT Timeline for 4/1 due date

26

Communication with due dates

2/1

Due date for submission or attestation

2/26

Delivery of data to the state

3/30

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Registration

OptumSanDiego.com

OPTUM® San Diego

Login | Register | Site Map

Search: [_____] Search

Home · BHS Provider Resources · Access & Crisis Line · Community Resources · About Us · Consumers & Families

Create One Healthcare ID

One Healthcare ID securely manages your account so that you can use one One Healthcare ID and password to sign in to all integrated applications.

ⓘ Already have One Healthcare ID? Sign in now

Profile Information

First name

[_____]

Last name

[_____]

Year of birth

[____] ⑦

Sign In Information

Your email address

[_____]

Create One Healthcare ID

[_____] ⑦

Your One Healthcare ID must have:

- 6 to 50 characters
- At least one letter
- No spaces
- No letters with accents
- None of these Symbols: % + " & [\ ] ^ ' { | } < > # . / : ( ) : * = ~

Create password

[_____] 👁

Your password must have:

- Between 8 and 100 characters
- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- No spaces and no & symbol

Type password again

[_____] 👁

You must agree to the Terms of Use and Website Privacy Policy to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

[I Agree]   Cancel

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Registration, pt. 2

Registration | Optum San Diego

The new Optum San Diego network portal is an enhanced gateway to content and resources unique to multiple categories of Behavioral Health services. Please choose a role or roles for the network portal you wish to access. If you are unsure please consult with your supervisor or contact the Optum Support Desk at 1-800-834-3792. By registering in the Optum San Diego network portal, you attest that you are legally authorized to access this information.

Choose User Role(s)

☑ MH Organizational Provider User ☐ SUD Provider User ☐ FFS Provider User ☐ TERM Provider User

NPI Number [ ]

Mental Health Organizational Providers Registration

The password protected area of the website is reserved for County employees and Organizational Providers who have access to CCBH (formerly Anasazi), the County's electronic health record. Only requests from an individual who is a County employee or an Organizational Provider will be approved.

* indicates a required field

CCBH (Staff) ID Number*	[ ]
MH Org Phone Number*	1231231234
Legal Entity	[ ]
Program Name*	[ ]
Supervisor*	[ ]
Supervisor Phone*	1231231234
Program Mgr	[ ]
Program Mgr Phone	1231231234
Add SOC Access	☐
MH Org Verification Code	XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX

Please leave blank. Currently for Optum use only.

Register

SOC Link

SOC – Personal Info

SOC – MH Sites

SOC – Manage MH Sites

SOC – Manage MH Sites

Language Capacity

Arabic	N/A
Armenian	N/A
Cambodian	N/A
Cantonese	N/A
English	Fluent
Farsi	N/A
Hmong	N/A
Korean	N/A
Mandarin	N/A
Other Chinese	N/A
Russian	N/A
Spanish	Fluent
Tagalog	N/A
Vietnamese	N/A
American Sign Language	N/A

Other Language Services Available

Interpreters Unlimited

Work Schedule

Day of Week	Open	Close	
MON	9:00 AM	5:00 PM	
TUE	9:00 AM	5:00 PM	
THU	9:00 AM	5:00 PM	
FRI	9:00 AM	5:00 PM	

Insert New

Providers

Name	Login	Site	
Test Program Manager	12/08	11/06	
Test Provider	12/08	11/12	
Victoria Castillo			

Save and Attest **Reset**

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Next Steps

How to prepare for the NACT submission

Access Registration

- Encourage registration for access to the SOC application
  - Program managers to register
  - Support providers to register
  - PMs can follow up with providers using the Provider
- Group/Individual instruction and trainings available through the Support Desk
- PMs and providers should plan or schedule to regularly update their information

Submit all NACT information via SOC application

- No Excel NACTs!
- If program staff not are not yet registered, the program will be provided an Excel file to validate and return

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Checklists

Manager

- [ ] 1. Register for www.optumsandiego.com
- [ ] 2. Create a One Healthcare ID
- [ ] 3. Enter Profile Information and Sign in Information
- [ ] 4. Wait to receive your approval email from Optum San Diego
- [ ] 5. On initial launch of the website log in to view the SOC Application link
- [ ] 6. Click on the "SOC Link" to be redirected to your own custom profile
- [ ] 7. Click on "Personal Info", review and update the information then click Save and Attest
- [ ] 8. Click on "MH Sites", review and update the information, then click Save and Attest
- [ ] 9. Click on "Manage MH Sites", review and update the information, then click Save and Attest
- [ ] 9a. Review the "Providers" Grid for accuracy. Communicate with any providers found to have incomplete profiles upon review
- [ ] 10. Repeat steps 8 – 9a for all Sites listed
- [ ] 11. Review "Providers" checklist for responsibilities to follow

Provider

- [ ] 1. Register for www.optumsandiego.com
- [ ] 2. Create a One Healthcare ID
- [ ] 3. Enter Profile Information and Sign in Information
- [ ] 4. Wait to receive your approval email from Optum San Diego
- [ ] 5. On initial launch of the website log in to View SOC Application Link
- [ ] 6. Click on the "SOC Link" to be redirected to your own custom profile
- [ ] 7. Click on "Personal Info", review and update the information then Click Save and Attest
- [ ] 8. Click on "MH Sites", review and update the information, then click Save and Attest
- [ ] 9. Repeat step 8 for all Sites listed

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QUESTIONS?

OptumSanDiego.com

For questions, please call or e-mail

Optum Support Desk:
1-800-834-3792
sdhelpdesk@optum.com

Thank You!

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